

The Ceres Inn Terms & Conditions

Please read all these terms and conditions.

As we can accept your order and make a legally enforceable agreement without further reference to you, you should read these terms and conditions to make sure that they contain all that you want and nothing that you are not happy with. If you are not sure about anything, just phone us on 01334 828305

These terms and conditions will apply to the purchase of the goods by you (the customer or **you**). We are Lennox Harrower trading as The Ceres Inn of The Ceres Inn, The Cross, Ceres, Fife, KY15 5NE with email address: info@ceresinn.co.uk; Telephone number: 01334 828 305 (the supplier or **us** or **we**)

These are the terms on which we sell all goods to you. By ordering any of the goods, you agree to be bound by these terms & conditions. By ordering any of the services, you agree to be bound by these terms & conditions. You can only purchase the goods from the website if you are eligible to enter into a contract and are at least 18 years old.

Prices: The prices on this website are all including UK duty (at time of order) and VAT at 20% unless otherwise stated. Prices are subject to alteration without prior notice.

Minimum order: There is no minimum order, however The Ceres Inn reserve the right to charge the customer the cost of carriage if the customer instructs The Ceres Inn to deliver their products. We will always recommend that the customer orders products together to save on delivery charges.

Delivery options: When placing your order, please make sure you select the correct delivery option as we will hold the stock until the correct delivery charge has been applied. We reserve the right to cancel any order at any time for an incorrect delivery option being selected.

Standard delivery terms: The Ceres Inn will not be held responsible for delivery failures beyond our reasonable control. As no UK courier service will insure glass bottled beverages, we cannot be held responsible for any breakages that maybe occur once the product has left our premises. We do make sure that the product is packaged well and securely before sending.

Payment terms: Payment is due with order. Credit terms are occasionally extended to trade buyers. In this case payment is due in full within 30 days of the date of invoice. We reserve the right to withdraw credit facilities on overdue accounts and charge interest daily at the rate of 1.5% per month on outstanding amounts.

Breakages: All goods should be examined at the time of delivery. Please notify us of any discrepancies, shortages, or damages within 48 hours of delivery. Damaged bottles and packaging should be kept for inspection please.

Faulty products: If the product is faulty in some way (corked, oxidised, cracked) we will refund or replace the item for you. If you have a faulty bottle, please retain the bottle with the liquid intact (90% full) as we may require it to return to the supplier. Your refund/replacement will be issued upon our receiving the bottle if we request it. If you do not have the item to return, we reserve the right to consider the item used, or consumed and refuse a refund or replacement.

Force Majeure: We shall not be liable for any failure to meet our obligations occasioned by circumstances beyond our reasonable control.

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Retention of title: In spite of delivery having been made, property in the goods shall not pass from the seller until: The buyer shall have paid the price plus VAT in full; and no other sums whatever shall be due from the buyer to the seller; and until the property in the goods passes to the buyer in accordance with the clause (0.2) the buyer shall hold the goods and each of them on a fiduciary basis and bailee for the seller. The buyer shall store the goods (at no cost to the seller) separately from all other goods in its possession and marked in such a way that they are clearly identified as the seller's property.

Insolvency: If the customer makes and voluntary arrangement with his creditors or becomes subject to administration order or becomes bankrupt or goes into liquidation, or an encumbrancer takes possession or a receiver is appointed of any of the property or assets of the customer or the customer ceases or threatens to cease to carry on business, or The Ceres Inn reasonably apprehends that any of the above are about to happen, the invoice shall without prejudice to any rights in respect of any antecedent breach and if the goods have been delivered but not paid for the price shall immediately become due and payable.

The Ceres Inn

The Cross, Ceres, Fife, KY15 5NE

Tel: 01334 828 305

Email: info@ceresinn.co.uk